



**Australian  
Privacy  
Foundation**

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**By Email**

Dear Senator

On behalf of the Australian Privacy Foundation (APF), I wish to draw your attention to deficiencies in Australia Post's mail redirection services, specifically with regard to the current policy of charging not-for-profit community organisations at business rates.

The Australian Privacy Foundation (APF) is the primary association dedicated to protecting the privacy rights of Australians. The APF plays a unique role as a non-government organisation active on a wide range of privacy issues, including the lodgement of papers to Senate Committees where appropriate. The APF is an entirely voluntary organisation, and is in no way what one may describe as a business.

Board positions change from time to time. As a national organisation, the APF encourages electronic communication to overcome the challenges of distance, yet it still relies on a mail redirection service from its official post office box in Sydney to the current Secretary, who resides in Canberra.

In attempting to renew this mail redirection service for another twelve months, we discovered that it would not cost the \$68 of which we were initially informed; rather, the twelve month redirection service would cost the business rate of \$408. It seems Australia Post does not cater for community not-for-profit organisations.

\$408 is an exorbitant fee for a non-profit organisation of our size. Equally exorbitant is the alternative to the mail redirection service of having to change the APF's official post office box details each time the person in the role of Secretary is changed.

I humbly request that you enquire as to the fairness of this Australia Post policy which does not cater for community not-for-profit organisations. Its program has not been made public as yet, but I note additional Senate Estimates regarding Broadband, Communications and the Digital Economy are being conducted on Monday, 8 February 2010.

Thank you very much for your assistance.

Yours sincerely

Matthew Watts  
Secretary

3 February 2010