



The Hon Gladys Berejiklian MP
Minister for Transport

ML13/09657

Mr Roger Clarke
Chair
Australian Privacy Foundation
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Dear Mr Clarke,

Thank you for your letter of 29 September 2013 regarding the Opal card and privacy.

Your feedback is noted and appreciated.

As you may be aware, the Opal card will be delivered across all modes of public transport by 2015. I am pleased to advise once the Opal system is fully rolled out, customers will be able to acquire unregistered Opal cards from Opal card retailers. Customers will be able to travel anonymously by not registering their Opal card and topping up using cash.

As you note, all Opal cards are currently registered. Customers wishing to travel anonymously in the interim should continue to purchase paper tickets.

You may be interested to know the Opal Privacy Policy has been developed in accordance with the *Privacy and Personal Information Protection Act 1998*. More information is available at www.opal.com.au.

Thank you for taking the time to write to me.

Yours faithfully,

20 NOV 2013

Gladys Berejiklian MP
Minister for Transport