



**The Hon Gladys Berejiklian MP**  
Minister for Transport

ML12/11701

Mr Roger Clarke  
Chair  
Board of the Australian Privacy Foundation  
Chair@privacy.org.au

Dear Mr Clarke,

Thank you for your letter of 29 November 2012 regarding the Opal electronic smartcard ticketing system.

The Opal card enables anonymous use of public transport, as customers only provide their personal information voluntarily.

The use of an Opal card to pay for public transport fares will be anonymous for customers who choose not to register their Opal card and always top up with cash through Opal retailers.

I am advised the travel information of an unregistered Opal card will be connected to the Opal card's unique reference number. Section 6 of the Opal Privacy Policy describes instances where such information may be disclosed.

Further information on the Opal Privacy Policy and Terms of Use is available from [www.transport.nsw.gov.au](http://www.transport.nsw.gov.au).

Thank you for taking the time to write to me.

Yours faithfully,

18 JAN 2013

**Gladys Berejiklian MP**  
Minister for Transport